Section 1. Goals and Accomplishments

Goal 1: Access and Diversity: Serve a larger, more academically prepared, and diverse student body.
- The ADA Committees presentation dealing with working with physically challenged students seeks to implement the library’s commitment to addressing the needs of our diverse student body.
- Intercultural communication workshops held for all public access staff.
- Instructional working group received a grant from the TLTC of $8,634 to develop an online research tutorial.

Goal 2: Academic Excellence: Attain national recognition as a top research library.
- Collection Development has prepared a best practices document for evaluating book collections.

Goal 3: Engagement: Build connections through library services that enhance the quality of campus and community life.
- Over 1,400 freshmen were involved in Double T Days and it continues to be yet another interaction point for the library to introduce our services to our newest clientele.
- Librarians taught over 50 XL classes averaging 25 to 27 students per class
- Librarians offer special course-integrated as well as credit course instruction to our student athletes.
- E-mail and chat reference queries increase by over 100% to 2003 questions answered.

Goal 4: Technology: Maximize the use of technology in the delivery of library services.

Goal 5: Partnerships: Build strategic library partnerships and alliances.

Goal 6: Human Resources: Maintain a quality work force and work environment within the libraries.
- Staff development workshops held this year included an overview of statistical resources, entitled Numerical Literacy: Show Me the Numbers
- Brian Quinn, Tom Rohrig and Jon Hufford presented a program to the IS department entitled, Cyber Plagiarism.

Goal 7: Tradition and Pride: Contribute to the establishment and continuation of traditions and to pride in our University.
- Eight exhibits were held in the Architecture Library in 2003/2004 by faculty, students, and guest architects

Section 2. Universal Quantitative Data

There are no Universal Quantitative Data for this area/unit.
INFORMATION SERVICES

Area/Unit Specific Information

Section 3a. Quantitative Information

There is No Area Specific Data in Calendar Year Section.
There is No Area Specific Data in Fall Section.
There is No Area Specific Data in Fiscal Year Section.
Section 3b. Qualitative Information.
There is no qualitative information for the current year.
Section 4. Strategic Planning Update.

There is no strategic plan update for the current year.

Commentary:

There is no commentary for the current year.

Implementation Plan:

There is no implementation plan for the current year.